



IAEA

International Atomic Energy Agency

Stakeholder Engagement in Nuclear Power Programmes

International Good Practices and Current Trends

Lisa Berthelot, Stakeholder Involvement Officer
IAEA Division of Nuclear Power

Energiforsk Annual Nuclear Conference 2020
21-22 January 2020, Stockholm, Sweden

What do you
know, think and feel
about the IAEA?



Nuclear Energy Capacity Building Hub

IAEA Nuclear Energy Series No. NE-114	IAEA Nuclear Energy Series No. NE-115	IAEA Nuclear Energy Series No. NE-116	IAEA Nuclear Energy Series No. NE-117	IAEA Nuclear Energy Series No. NE-118
Stakeholder Involvement Throughout the Nuclear Fuel Cycle	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes
IAEA Nuclear Energy Series No. NE-119	IAEA Nuclear Energy Series No. NE-120	IAEA Nuclear Energy Series No. NE-121	IAEA Nuclear Energy Series No. NE-122	IAEA Nuclear Energy Series No. NE-123
Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes
IAEA Nuclear Energy Series No. NE-124	IAEA Nuclear Energy Series No. NE-125	IAEA Nuclear Energy Series No. NE-126	IAEA Nuclear Energy Series No. NE-127	IAEA Nuclear Energy Series No. NE-128
Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes	Stakeholder Involvement in Nuclear Power Programmes

Nuclear Energy Capacity Building Hub

Publications

Training Course



Technical Meetings

IAEA Capacity Building Support in Stakeholder Involvement in Nuclear Power Programmes



Workshops

Scientific Visits



E-learning

Nuclear Communicator's Toolbox

Topic #1 Issues of Stakeholder Involvement

Topic #2 Public Surveys

Topic #3 Public Information Centres

Topic #4 Social Media

Topic #5 Managing Storytelling & Plain Language

Topic #6 Media Relations

Webinars

Expert Missions





Counterparts

Operating, Expanding, New Nuclear Power Programmes

Government

NEPIO

Owner/
Operator

Regulator

Infrastructure issues



National position



Nuclear safety



Management



Funding and financing



Legal framework



Safeguards



Radiation protection



Regulatory framework



Electrical grid



Human resource development



Stakeholder involvement



Site and supporting facilities



Environmental protection



Emergency planning



Nuclear security



Nuclear fuel cycle



Radioactive waste management



Industrial involvement



Procurement

Stakeholder Involvement is cross-cutting and impacts on most of the other infrastructure issues

Asking questions

- What do people...
 - **Know**
 - **Think**
 - **Feel ?**
- Avoiding assumptions about what people...
 - **Know**
 - **Think**
 - **Feel**
- Using information from opinion research to better communicate and engage with stakeholders.

Examples of Stakeholder Involvement

Consultation

Understand
basis for a
decision

Dialogue

Cooperation

Listening

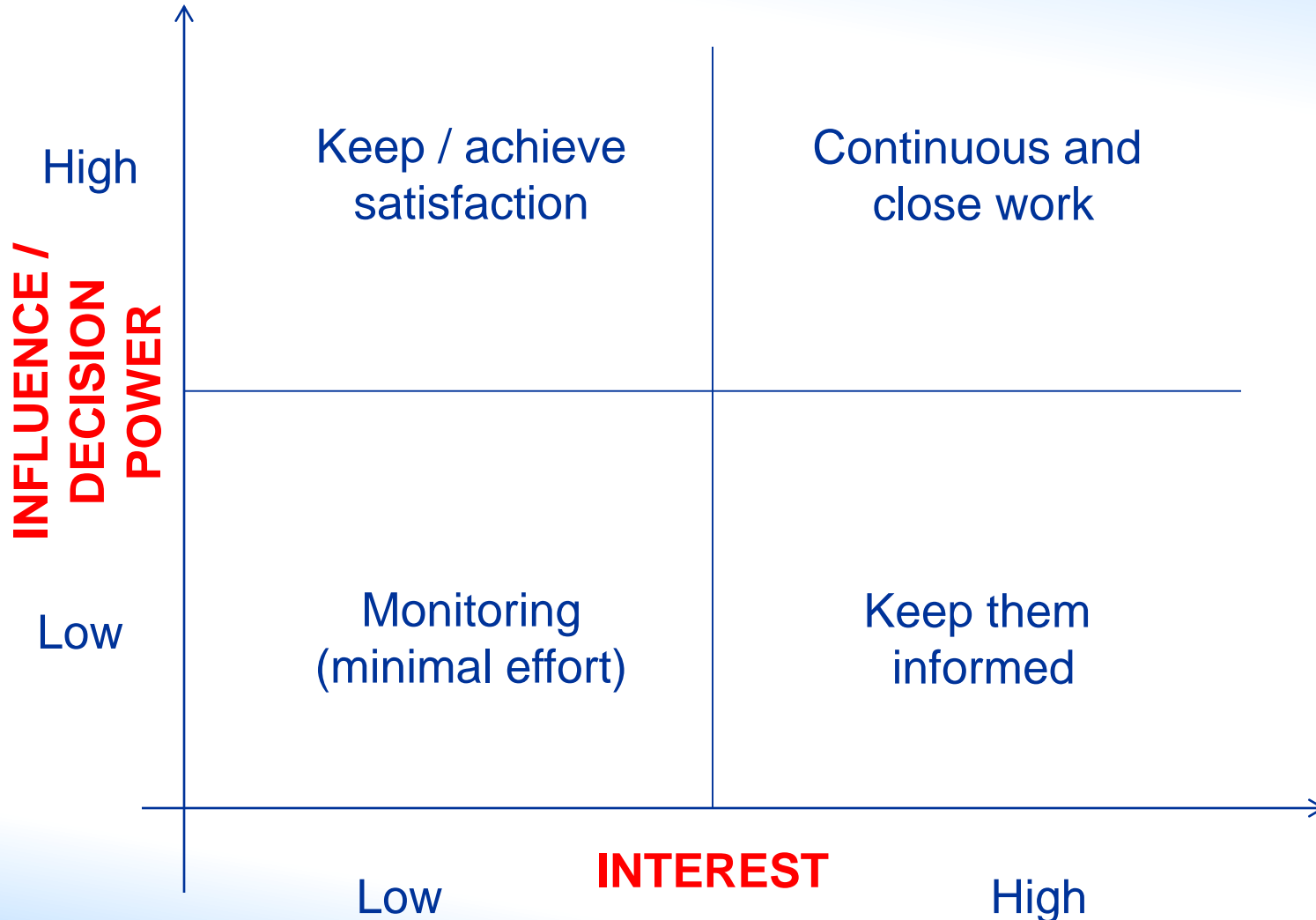
Building
trust

Public
Information

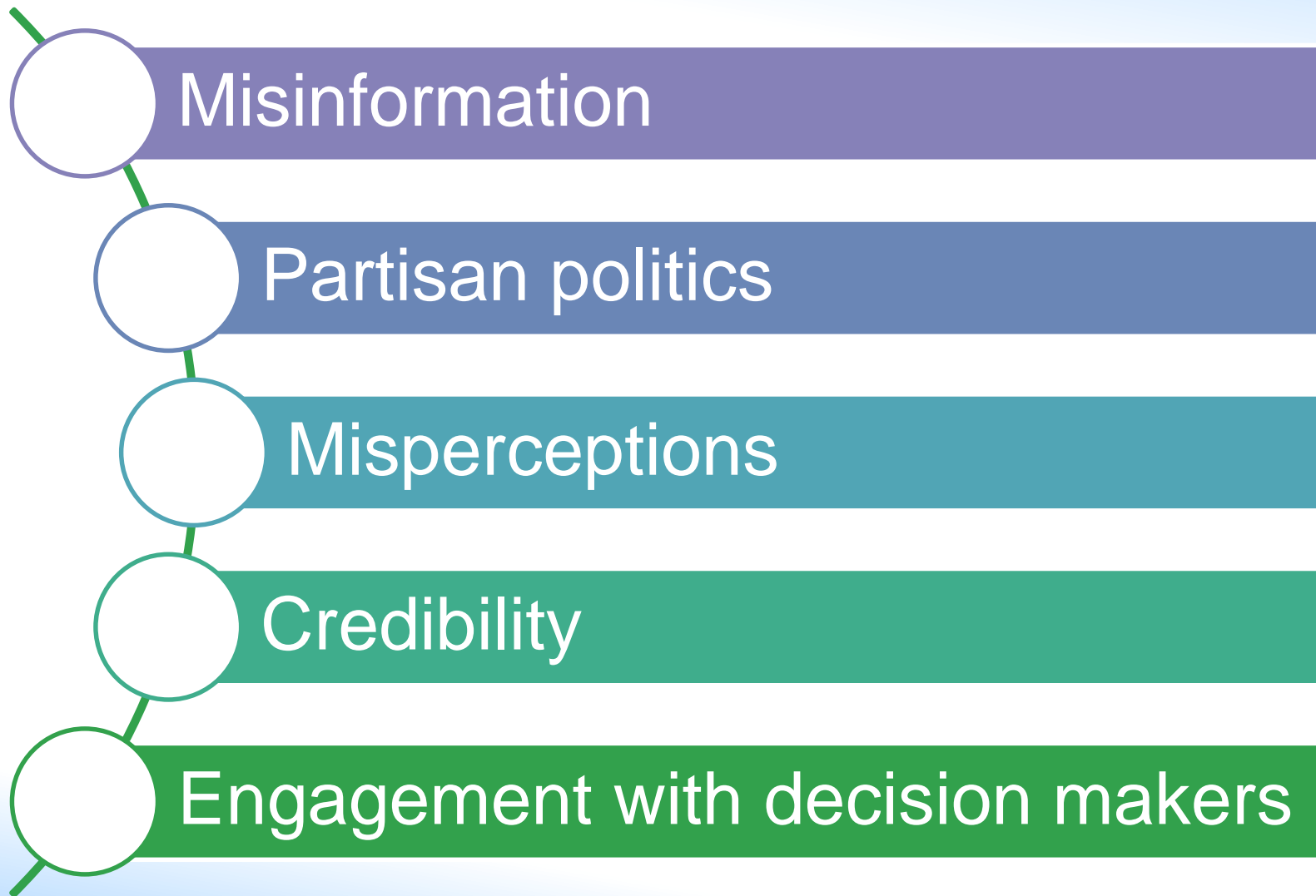
Partnerships

Relationship
Building

Stakeholder Mapping



Challenges



Trends

- More openness to share information
- Partnership building
- Changing the nuclear narrative
- Strengthening risk communication
- Importance of communicators

Potential future areas for IAEA support



SI Core team



(New) Partners



Opinion/knowledge research



Networks



Information-sharing platforms



Social media/AI



#atoms4climate

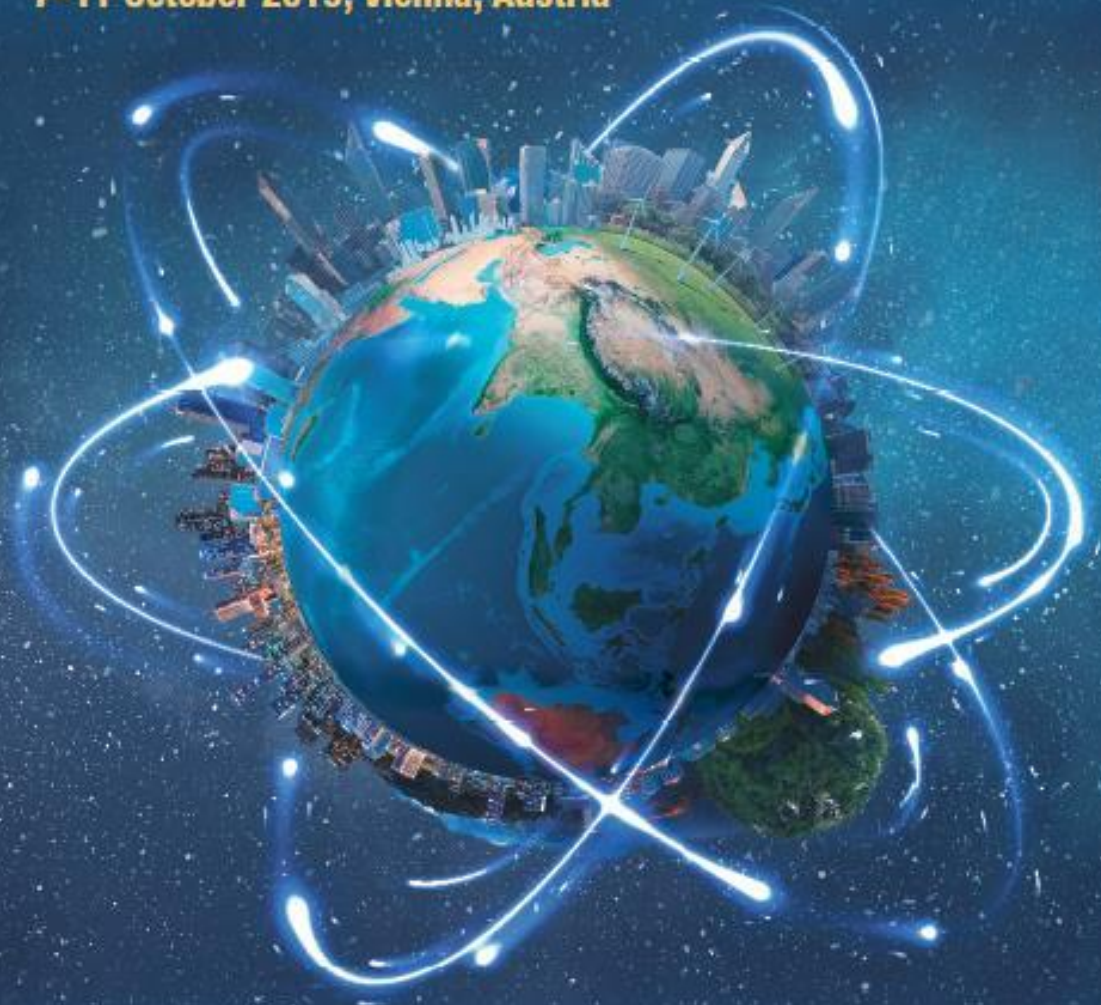
Key message:

All low carbon energy sources – **including nuclear power** – are needed to address the climate emergency.

International Conference on

Climate Change and the Role of Nuclear Power

7–11 October 2019, Vienna, Austria



7 AFFORDABLE AND
CLEAN ENERGY



9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE



13 CLIMATE
ACTION



Nuclear
Energy

Tweets
6,006

Following
340

Followers
6,129

Likes
371

Lists
1

@IAEANE

www.iaea.org/NE

Stay connected



YouTube: [IAEAvideo](https://www.youtube.com/IAEAvideo)

Facebook: [iaeaorg](https://www.facebook.com/iaeaorg)

Instagram: [@iaeaorg](https://www.instagram.com/iaeaorg)

Twitter: [@iaeaorg](https://twitter.com/iaeaorg)

Flickr: [iaea_imagebank](https://www.flickr.com/photos/iaea_imagebank)

LinkedIn: [IAEA](https://www.linkedin.com/company/iaea)

Website: [iaea.org](https://www.iaea.org)

Facebook is available in Arabic, English, French, Russian, Spanish.

For further inquiries: info@iaea.org



IAEA

International Atomic Energy Agency

Thank you! Tack!